



INSTITUTIONAL EFFECTIVENESS

UPDATE

10/06/2026
PCAB



Roadmap 2 is **LIVE**



Clarity is Care
Focus is a Choice
Alignment makes our work Add Up

Our 2026-2027 Goals

Alignment starts with the goal most relevant to your work

President's Goals

- Lead Collegewide Alignment Around One Mesa. One Mission.
- Champion Shared Accountability for Mesa's Elevated Student Success and Equity Goals
- Advance Cross Divisional Action to Remove Barriers and Expand opportunity

Administrative Services Divisional Goals

- Expand access to administrative services for adult learners through extended hours, virtual options, & streamlined processes.
- Strengthen campus infrastructure and basic needs support to align with the realities of working adult learners.
- Align resource allocation and administrative policies to reduce structural barriers for adult learners, with a focus on Black/African American and Latine student populations.

Instruction Divisional Goals

- Increase equitable student degree/certificate completion, transfer readiness and workforce readiness.
- Increase the number of Latine and/or adult learner enrollments by 5% year to year in programs that provide a livable wage
- Increase instructional improvements annually

Student Services Divisional Goals

- Reduce equity gaps in completion for Black/African American students
- Increase equitable access to Mesa for adult learners
- Increase and strengthen partnerships with external communities

Where we are

- ✓ Roadmap 2 plan
- ✓ Outcomes + measures
- ✓ Planning/Alignment framework
- ✓ Divisional goals
- ✓ Elevated goals
- ✓ Program Review alignment

RM2 / Year1 = Learn, Refine, Improve

Now

How do we achieve the goals?



From Lattimore et al. (2012):

- Exceptional performance requires aligned planning systems that connect goals, implementation, assessment, and improvement
- Effective colleges translate strategy into action by linking institutional priorities to unit-level planning and resource decisions

What is happening now

- Divisions are translating goals into a few focused approaches
- Exec + IE are clarifying ownership, coordination, and measures of progress
- IR is building data baseline and infrastructure
- Program Review and resource allocation processes are being aligned so goals, evidence, and resources connect
- PIEC is reviewing how the planning, governance, and decision-making pieces connect and where the system can be improved
- Cross-divisional work is emerging where one area cannot solve the problem alone
- *We are learning and refining the implementation model as we go*

What happens next

1. Know the direction

- Be familiar with Roadmap 2, the elevated goals, and how divisional goals support the plan

2. Inform and strengthen implementation

- Bring constituency perspectives and surface barriers, opportunities, and areas where adjustment may be needed

3. Identify opportunities to clarify, simplify, and align

- Look for opportunities to simplify processes, reduce duplication, strengthen alignment, and improve coordination across areas and governance structures